

# MPACT<sup>®</sup>

*Maintenance  
& Reliability  
Solutions*

**We want to be your one stop shop for all your maintenance needs, and will customize and adjust our programs to fit your requirements.**

**We provide the following services:**

- We offer over 140 online assessments.
- We offer over 140 online classes.
- We offer over 150 hands-on classes.
- We offer a unique Systematic Troubleshooting Class and Precision Process Class.
- We offer coordination of scheduling of your classes to minimize the impact on your already overloaded internal departments.
- We offer development of PowerPoint presentations for you to present to your management.
- We offer temporary maintenance assistance during peak times or during training periods.
- We will even hire new employees, contract them back to you, and let you assess them on the job before you put them on your payroll.
- We offer equipment repair services for ac and dc motors, pumps, gearboxes, electronic repairs, servo repairs, hydraulic and general mechanical repairs.
- We offer tool discounts through our partnership with KOBALT Hand Tools, sold exclusively at Lowe's.



**Who We Are**

MPACT Maintenance & Reliability Solutions (formerly Mpack Learning Center) provides high quality assessments, education and training in industrial and facility maintenance that increases employee knowledge, performance and productivity.

- MPACT began in 1983 as a maintenance training program of Burlington Industries, the world's largest textile manufacturer at the time. There were 150 plants in the US with over 2000 maintenance personnel. The program was phenomenally successful due to the high return on investment the company received from MPACT's maintenance training.
- We are now a private company offering a broad range of courses (most are hands-on, instructor lead) in mechanics, hydraulics, electronics, automation & process controls, safety,

rigging & hoisting, and engineering, plus extensive online assessments to determine course needs. In addition, we offer customized classes and flexible scheduling to meet each client's needs.

- MPACT enjoys solid relationships with manufacturing facilities throughout the country. Since our inception, over 20,000 students from more than 150 companies have benefited from MPACT's hands-on, proactive approach to maintenance education and skills training...and the numbers keep growing!

MPACT can increase the efficiency and skill of a company's maintenance and production managers, maintenance technicians, as well as plant managers.

## **WHAT WE DO:** *we offer the following services...*

### **Training:**

"Knowledge is the only sustainable competitive advantage."

We believe in education vs. simple training. Technicians educated in the principles of mechanics and electronics have the knowledge to look beyond changing a part. When a new piece of equipment is brought in — something they've never seen before — they are able to troubleshoot and diagnose problems, make necessary repairs, and apply the principles of good maintenance for future operations.

Our instructor- lead, and self-directed courses go beyond specific parts and equipment — we educate students in underlying concepts which they apply again and again, even as the technology in their working environments changes.

In addition to our regularly offered courses, we have the flexibility to develop custom training programs and classes to meet individual customer's specific needs.

### **Assessment:**

In order to properly evaluate the skill/knowledge levels of the maintenance staff, we recommend utilizing specific, industry-developed tests to determine the levels of each individual. This enables us to recommend the proper courses to close the "skill gaps" and establish a baseline for all current and future maintenance employees.

We also have the ability to assess the entire maintenance department/process, and make recommendations to ensure that they provide a more efficient support function for the plant operations.

### **Advocacy:**

We have developed working relationships with various local and state agencies/organizations, and are able to coordinate efforts, on our client's behalf, to access resources (facilities, funding, etc.) to enhance the training efforts. The network of workforce development boards and community colleges are a valuable resource in enhancing and extending our training programs.



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**MPACT is proud to partner with Kobalt Tools**